



Live your life. Be yourself.



Ordering compression garments and accessories

Options for prescribers and non-prescribers



Need to Order Compression? Here's How

Ordering compression garments and accessories can be confusing, especially with the different routes and providers involved. This guide is here to simplify the process. Whether you're a prescriber or not, we've broken it down so you can feel confident in choosing the right method for your patient, quickly, clearly and with minimal hassle.

What is a DAC?

A Dispensing Appliance Contractor (DAC) supplies NHS prescriptions for appliances like compression garments. For many patients, using a DAC is a simple, fast and reliable way to get their products delivered directly to their home.

Why use a DAC?

- Quick and straightforward ordering
- Helps reduce waste and avoid unnecessary NHS costs
- Minimises delays to patient care
- Free home delivery for NHS prescriptions
- Fewer errors with the right product, first time
- Some DACs will follow up with the GP for non-prescribers
- No more chasing prescriptions or waiting on hold to pharmacies

What to do if you are a **Prescriber**?

Option 1

Send an electronic prescription using SystmOne or EMIS. Select Patient Choice or Daylong from the pharmacy or supplier menu. The DAC will dispense the item directly to the patient.

Option 2

Post the paper prescription to Patient Choice or Daylong using the freepost envelope provided. They will handle the rest and deliver the item straight to the patient.

This process improves accuracy and helps get it right first time.

Make sure to complete the patient consent form and send it with the prescription.

Example

How to write a prescription for Sigvaris products



Company	Product name	mmHg	Style	Size	Toe options	Colours	Amount needed
Sigvaris	Essential THERMOREGULATING	Class 1	Below knee	Medium	Close toe	Black	x1 pair (2 garments in total)



Patient Choice and Daylong are Dispensing Appliance Contractors (DACs). They operate under an NHS licence to dispense appliances listed in the Drug Tariff against valid prescriptions issued by GPs or other authorised prescribers.

Their role is to:

- Provide a prompt and reliable service
- Offer free home delivery
- Support patients throughout the process
- Help reduce appliance wastage by ensuring the correct item is supplied first time

What to do if you are a **non-prescriber**?

You can request compression garments through Patient Choice, as long as you have the patient's consent. Email the request to Patient Choice, making sure to include all the necessary details (listed on the right). Patient Choice will contact the GP for prescription approval and handle the rest.

Alternative option

Patients can also order directly from Patient Choice by phone or online. Patient Choice will request the prescription from the GP and dispense the item once approved.

*Non-prescriber route only available via Patient Choice.

Example

What to include in an email



Dear Patient Choice
Please can you request
Sigvaris, Essential
THERMOREGULATING,
Class 1, medium / long,
below knee, closed toe,
black x 2 pairs

The patient consents to this
request and the patient
details are,

- Name
- Address
- Postcode
- NHS number
- Tel Number
- Email
- GP practice details



GP and Pharmacy route

To request a prescription for compression garments, you can use one of our referral forms. These are available for all Sigvaris garments, or you can follow your usual request process.



Scan the QR code to view our prescription referral forms.

Once the GP raises the prescription, it can be sent to a pharmacy for dispensing.

If you need support at any stage, our customer service team can help.

Need help finding a product on EMIS, SystmOne or with GP support?

Call us on
01264 326 666
or email us on
customerservices@sigvaris.com

Prescription charges

Sigvaris garments are listed in the Drug Tariff under Part IXA Appliances – Lymphoedema Garments and Venous Ulcer Systems.¹

If the base garment is the same, only one prescription charge applies, regardless of how many pairs are supplied.²

Example

If a patient is prescribed 4 pairs of Essential THERMOREGULATING, Below Knee, Class 2, Open Toe, Medium (all the same), they pay just one prescription charge.

Other compression garments, listed under Elastic Hosiery in the Drug Tariff, follow different rules.

Pharmacists can find further details in the references on the back of this leaflet.



sigvaris

Contact details



Patient Choice

Unit B1 Westpark, Wellington, Somerset
TA21 9FN

OR

10-20 Main Road, Hockley, Essex SS5 4QS

TEL 01823 246 800 OR 01268 777 633

FREE TEL 0808 196 2996

EMAIL admin@patientchoice.net



Daylong

Credenhill Limited

Unit 5, Heritage House

Solomon Road, Cossall Industrial Estate,
Ilkeston, Derbyshire, DE7 5UD

TEL 01159 320 144

EMAIL prescriptions@daylongdirect.co.uk

Can't find what you are looking for on EMIS or SystmOne or GP support?

Contact our Customer Service on **01264 326 666** or email customerservices@sigvaris.com

Care and Compress

Supports the decision making process regarding the right product, for the right condition at the right time.



Scan the
QR code
to view our
leaflet.



CPD Accredited Study Days



We're committed to providing innovative products and supporting Health Care Professionals with educational knowledge. That's why we offer **free CPD** accredited study days.

Scan the
QR code
to view list
of available
study days.



References

1. NHS Electronic Drug Tariff – Part IXA (Appliances) www.drugtariff.nhsbsa.nhs.uk **2. NHSBSA – Prescription charge rules for lymphoedema and compression garments** <https://faq.nhsbsa.nhs.uk/knowledgebase/article/KA-01398>

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Find us on social media
SIGVARIS GROUP Britain

With 160 years of expertise within medical compression wear, **SIGVARIS GROUP** is dedicated to help people feel their best. Every day.

